



## Mission, Vision and Values

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### MISSION:

The mission of the Free Clinic of Central Virginia is to provide high-quality medical, dental, pharmacy and health education services to those in Central Virginia who do not have the resources to obtain these basic healthcare services.

### VISION:

The Free Clinic of Central Virginia envisions a community where everyone has access to quality healthcare services.

### VALUES:

- **Accessibility** – We serve low-income adults who are uninsured or underinsured. Individuals are considered underinsured if their health insurance does not cover the medically necessary service they are requesting, or if there is a demonstrated community-wide lack of access to care. Patients will not be denied medical, pharmacy or basic dental services if they are unable to pay. We request that uninsured patients make a nominal donation. Patients with insurance are charged the required co-payment for services.
- **Volunteerism** – Our mission will be accomplished through a community-based volunteer program which will include medical, dental, pharmacy, and behavioral health professionals, as well as other non-healthcare professionals who provide various support services.
- **Community Involvement** – We extend our care through working relationships with other healthcare providers in our community who agree to make their services available to our patients at no charge. We partner with local hospital systems and other healthcare providers to create a continuum of services to improve the overall health of our community.
- **Care, Respect and Privacy** – We provide high-quality patient care in a compassionate way, respecting the dignity, privacy and worth of each person.
- **Learning** – We provide educational opportunities to assist our patients in improving their health. We provide practical experience for current and future healthcare professionals.
- **Advocacy** – We advocate for greater access to healthcare for the underserved, and improved community-wide health outcomes.